



The Pristine Warranty

For a period of one year from the date of original purchase, we will replace or repair any part of your PristineHydro water filtration system that we find to be defective in operation due to faulty materials or workmanship with the exception of the replaceable filters and membranes.

GENERAL CONDITIONS

Damage to any part of this PristineHydro water filtration system because of misuse; misapplication; negligence; alteration; accident; installation; or operation contrary to our instructions, incompatibility with accessories not installed by PristineHydro, or damage caused by freezing, flood, fire, or Act of God, is not covered by this warranty. In all such cases, regular charges will apply. This limited warranty does not include service to diagnose a claimed malfunction in this unit. This warranty is void if the claimer is not the original purchaser of the unit or if the unit is not operated under normal municipal water or well water conditions.

We assume no warranty liability in connection with the PristineHydro water filtration system other than that specified herein. This warranty is in lieu of all other warranties, expressed or implied, including warranties of fitness for a particular purpose. We do not authorize any person or representative to assume for us any other obligations on the sale of this PristineHydro water filtration system. Behind this product are years of research, design, and production skills. Your PristineHydro system has been carefully tested and approved at our factory. Through this warranty we are demonstrating our confidence in PristineHydro Development technology.

How to Obtain Warranty Service :

For warranty service, call 1+949-581-9191 for a return authorization. Then, ship your PristineHydro unit to our facility, freight and insurance prepaid, with proof of date of original purchase. Please include a note stating the problem. PristineHydro Development will repair it, or replace it, and ship it back to you prepaid.